

# The Gyle

## Vaccination Centre – Access Information

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<p>Where is this vaccination centre?</p>	<p>The Gyle Vaccination Centre is located on the ground floor of The Gyle Shopping Centre, near Morrisons.</p> <p>The address is:</p> <p>Gyle Shopping Centre  Gyle Avenue  Edinburgh  EH12 9JY</p>
<p>How do I find this vaccination centre?</p>	<p>The Vaccination Centre is located on the ground floor of The Gyle Shopping Centre, near Morrisons.</p> <p>If entering the main entrance, turn left at the main concourse and the vaccination centre will be on your left-hand side.</p>
<p>How can I get to this vaccination centre?</p>	<p>The clinic can be accessed by walking or wheeling via the Corstorphine / South Gyle Path.</p> <p>The Gyle Centre can be reached by the following bus services: 400, 300, 36, 22, 21, 12 and 2.</p> <p>The Gyle is also accessible by tram.</p> <p>The closest carpark is Car Park N.</p>

<p>Is there a quiet room or private space?</p>	<p>There is no designated quiet space available within this Vaccination Centre and the clinic is open plan.</p> <p>If you require a quiet area, please call the Vaccination Enquiries Helpline on 0300 790 6296 or email <a href="mailto:loth.vaccenquiries@nhslothian.scot.nhs.uk">loth.vaccenquiries@nhslothian.scot.nhs.uk</a> who may be able to offer you an alternative clinic.</p>
<p>Is this vaccination site wheelchair accessible?</p>	<p>Yes, the shopping mall and the Vaccination Centre itself is wheelchair accessible. The clinic is located on the ground floor.</p>
<p>What toilet facilities are available?</p>	<p>There are no toilets inside the Vaccination Centre.</p> <p>Public toilets can be found just to the right of the main entrance to the shopping centre (next to Costa) and in the food hall on the upper level. These can be reached by the escalators or the elevator.</p> <p>For access to the accessible toilet, please speak to shopping centre staff.</p>
<p>Are there hearing loops in use?</p>	<p>There are no hearing loops at this Vaccination Centre.</p>
<p>Are assistance dogs welcome?</p>	<p>Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help.</p>
<p>What are the parking arrangements?</p>	<p>The nearest bike storage facility can be found at the main entrance to the shopping centre.</p> <p>There is ample parking available at The Gyle, which is free for up to four hours.</p>
<p>Can I attend my appointment at this site with a friend, family member or carer?</p>	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them.</p>
<p>Are there interpretation services?</p>	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
<p>Can I arrange a BSL interpreter for an appointment?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or</p>

	<p>email <a href="mailto:loth.vaccenquiries@nhslothian.scot.nhs.uk">loth.vaccenquiries@nhslothian.scot.nhs.uk</a> to request the assistance of a BSL interpreter. A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
<p>Are the doors automatic?</p>	<p>Yes.</p>
<p>Can I arrange the assistance of a sighted guide?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email <a href="mailto:loth.vaccenquiries@nhslothian.scot.nhs.uk">loth.vaccenquiries@nhslothian.scot.nhs.uk</a> to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>