

Carmondean Health Centre

Vaccination Centre – Access Information

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Where is this vaccination centre?	Carmondean Health Centre Carmondean Centre Livingston EH54 8PY
How do I find this vaccination centre?	<p>The Vaccination Centre is in the community area of the health centre.</p> <p>The access door is on the right-hand side through a separate entrance when facing the main entrance to the building.</p> <p>Please do not enter the vaccination centre through the entrance to the GP practice.</p>
How can I get to this vaccination centre?	<p>The clinic is accessible by walking or cycling and there is a bike storage facility at the front of the building.</p> <p>Bus routes H28, N28, X24, X25, X27 and X28 can be used to travel to the centre.</p> <p>The nearest train station is Livingston North, a 5-minute walk to the centre.</p> <p>There are limited car parking facilities at the centre.</p>

Is there a quiet room or private space?	No, there is no private space that can be used for vaccination. This vaccination clinic is one of the smaller sites, with only two vaccination stations.
Is this vaccination site wheelchair accessible?	Yes.
What toilet facilities are available?	<p>There are toilets inside health centre. Public toilets can be found next to the waiting area.</p> <p>For access to the accessible toilet, please ask a member of the reception staff.</p>
Are there hearing loops in use?	No, hearing loops are not available at this clinic.
Are assistance dogs welcome?	Assistance dogs are welcome at every vaccination centre. If you need any additional support, please speak to a member of staff who will be happy to help.
What are the parking arrangements?	There are limited car parking facilities. Please do not use the staff carpark at the back of the building.
Can I attend my appointment with a friend/family member or carer?	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them to their appointments.</p>
Are there interpretation services?	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
Can I arrange a BSL interpreter?	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
Are the doors automatic?	Yes.

Can I arrange the assistance of a sighted guide?

Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide.

A member of the Translation and Interpretation Team will help to arrange this for you.