

Dalkeith Medical Practice

Vaccination Centre – Access Information

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<p>Where is this vaccination centre?</p>	<p>Midlothian Vaccination Team is located in Dalkeith Medical Practice on the first floor.</p> <p>There are two treatment rooms allocated for the vaccination team.</p> <p>24-26 St Andrews Street Dalkeith EH22 1AP</p>
<p>How do I find this vaccination centre?</p>	<p>Follow the entrance for Dalkeith Medical Practice.</p> <p>There is signage to follow at the entrance of the practice. Follow this past the main reception and through the doors ahead. There is a lift or a staircase to take you to the first floor.</p> <p>Follow the signs on the first floor and the reception area will be on your left. A colleague will be there to greet you.</p>
<p>How can I get to this vaccination centre?</p>	<p>The clinic is accessible by walking, cycling, bus or car.</p> <p>The closest bus route is located on Dalkeith High Street (buses X33, 140 and 141).</p>

	There is limited on-street parking around the practice.
Is there a quiet room or private space?	Yes, all vaccinations take place in a private treatment room.
Is this vaccination site wheelchair accessible?	Yes, entrances and exits are suitable for wheelchairs. There is a lift to take you to the first floor.
What toilet facilities are available?	Toilets/disabled toilets for patients are located opposite the lift on the ground floor, just past the main reception. There are no baby changing facilities in these toilets.
Are there hearing loops in use?	No
Are assistance dogs welcome?	Assistance dogs are welcome at every vaccination centre. If you need any additional support, please speak to a member of staff who will be happy to help.
What are the parking arrangements?	There is a car park at the practice, but this is for staff only. There is a Lidl car park nearby, with a maximum wait of two hours. There is also limited on-street parking around the practice.
Can I attend my appointment with a friend/family member or carer?	Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible. Parents and carers are welcome to bring children along with them to their appointments.
Are there interpretation services?	Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require. For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter. You do not need to arrange this in advance of your visit.
Can I arrange a BSL interpreter?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or

	<p>email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>
<p>Are the doors automatic?</p>	<p>The entrance/exit doors are automatic.</p> <p>There are two doors at the bottom of the staircase and one door at the top which is not automatic.</p>
<p>Can I arrange the assistance of a sighted guide?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>