

East Lothian Community Hospital

Vaccination Centre – Access Information

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Where is this vaccination centre?	East Lothian Community Hospital Alderston Road Haddington East Lothian EH41 3PF
How do I find this vaccination centre?	Located through the Out of Hours/CTAC door. This is located at the front of ELCH, the first left-hand door.
How can I get to this vaccination centre?	<ul style="list-style-type: none"> • Walking – there is access from the left and right of the hospital • Cycling – there is a locked bike facility at the front of the hospital • Public transport – the bus stops are adjacent to the hospital (served by routes 121 and 101) • Driving – there is free parking at the hospital
Is there a quiet room or private space?	Vaccination rooms are individual rooms.
Is this vaccination site wheelchair accessible?	Yes
What toilet facilities are available?	Yes
Are there hearing loops in use?	Yes

<p>Are assistance dogs welcome?</p>	<p>Assistance dogs are welcome at every vaccination centre. If you need any additional support, please speak to a member of staff who will be happy to help.</p>
<p>What are the parking arrangements?</p>	<p>There are designated parking bays for vaccinations. These are located to the left of ELCH as you look towards the building.</p>
<p>Can I attend my appointment with a friend/family member or carer?</p>	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them to their appointments.</p>
<p>Are there interpretation services?</p>	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
<p>Can I arrange a BSL interpreter?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
<p>Are the doors automatic?</p>	<p>There is a buzzer entry system.</p>
<p>Can I arrange the assistance of a sighted guide?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide.</p>