

Howden Vaccination Centre

Vaccination Centre – Access Information

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<p>Where is this vaccination centre?</p>	<p>Howden Vaccination Centre is located inside the Howden Health Centre.</p> <p>The clinic is located in the community corridor.</p> <p>The address is: Howden West Road Livingston EH54 6TP</p>
<p>How do I find this vaccination centre?</p>	<p>Turn right when you enter through the main entrance the reception area is half way down this corridor.</p>
<p>How can I get to this vaccination centre?</p>	<p>The clinic is accessible by walking or wheeling via Howden West Road.</p> <p>The clinic is accessible by cycling.</p> <p>The centre is serviced by the number</p> <p>If driving, follow signs to St John’s Hospital and park in main carpark, Howden Health Centre is at the bottom of the carpark.</p>

<p>Is there a quiet room or private space?</p>	<p>Yes, there is a private room that can be used for vaccination. Please speak to the receptionist when you arrive.</p> <p>You do not need to arrange this in advance of your visit, we will accommodate you however we can.</p>
<p>Is this vaccination site wheelchair accessible?</p>	<p>Yes</p>
<p>What toilet facilities are available?</p>	<p>There are accessible toilets available. There is no access to changing places facility</p>
<p>Are there hearing loops in use?</p>	<p>No</p>
<p>Are assistance dogs welcome?</p>	<p>Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help.</p>
<p>What are the parking arrangements?</p>	<p>Please Park in the main carpark of St John's Hospital.</p> <p>Disabled spaces are available at the entrance to Howden Health Centre.</p> <p>There are no racks to chain bikes to in close proximity to the health centre.</p>
<p>Can I attend my appointment at this site with a friend, family member or carer?</p>	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them.</p>
<p>Are there interpretation services?</p>	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
<p>Can I arrange a BSL interpreter for an appointment?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter. A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
<p>Are the doors automatic?</p>	<p>Yes</p>

<p>Can I arrange the assistance of a sighted guide?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>