

Vaccination Centre – Access Information

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Where is this vaccination centre?	<p>The vaccination centre is located within Linlithgow Health Centre.</p> <p>The address is: 288 High Street Linlithgow EH49 7ER</p>
How do I find this vaccination centre?	The vaccination clinic is on the ground floor, to the right of the reception desk.
How can I get to this vaccination centre?	<p>Linlithgow Health Centre is located at the west end of the high street.</p> <p>Buses routes available to Linlithgow are the 31, F1, F45, L1 & X38.</p> <p>Local train station is Linlithgow train station which is 0.5 miles from the Health Centre.</p>
Is there a quiet room or private space?	Yes, there is a private space that can be used for vaccination. Please speak to the receptionist when you arrive. You do not need to arrange this in advance of your visit, we will accommodate you however we can.
Is this vaccination site wheelchair accessible?	Yes. The building, including the Vaccination Centre, is wheelchair accessible.
What toilet facilities are available?	Please ask reception staff for access to the toilet facilities. They are through a door to the left of the reception desk. This area is only accessible for vaccination patients not the general public.

Are there hearing loops in use?	Yes. There are hearing loops at this Vaccination Centre.
Are assistance dogs welcome?	Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help
What are the parking arrangements?	There are car parking spaces available for those with disabilities. There is a large free car park at the rear of the building.
Can I attend my appointment at this site with a friend, family member or carer?	Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible. Parents and carers are welcome to bring children along with them.
Are there interpretation services?	Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require. For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter. You do not need to arrange this in advance of your visit.
Can I arrange a BSL interpreter for an appointment?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter. A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.
Are the doors automatic?	The main entrance doors are automatic
Can I arrange the assistance of a sighted guide?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide. A member of the Translation and Interpretation Team will help to arrange this for you.