

Ocean Terminal

Vaccination Centre – Access Information

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Where is this vaccination centre?	<p>Ocean Terminal Vaccination Clinic is located inside Ocean Terminal Shopping Centre in Leith.</p> <p>The clinic is located on the second floor.</p> <p>The address is:</p> <p>Ocean Terminal Ocean Drive Edinburgh EH6 6JJ</p>
How do I find this vaccination centre?	<p>The Vaccination Centre is located on the second floor of the shopping centre, next to Pizza Express.</p>
How can I get to this vaccination centre?	<p>The clinic can be reached by walking or wheeling via Ocean Drive.</p> <p>The closest national cycle route is route 75.</p> <p>If travelling by bus, numbers 11, 34, 35, 36 and 200 Airport Bus travel directly to Ocean Terminal. Numbers 10 and 16 stop at Lindsay Road, which is a short distance away.</p> <p>Trams to Ocean Terminal can be accessed at multiple stops between Edinburgh Airport and</p>

	<p>Newhaven. The Ocean Terminal tram stop is directly outside the doors of the shopping centre.</p> <p>There are several entrances to Ocean Terminal Shopping Centre. The main entrance is located at the front of the building (next to H&M).</p> <p>From here the second floor can be reached by using the escalator in the centre of the main foyer.</p> <p>Alternatively, by turning left in the main foyer, the elevators can be accessed to get to Level 2.</p> <p>If arriving by car, follow the signs for Ocean Terminal. Use the Red Carpark and use the entrance to the mall on Level E.</p> <p>There is a customer service facility at the entrance of the centre for anyone who may require assistance with transport queries.</p>
<p>Is there a quiet room or private space?</p>	<p>Yes, there is a private space that can be used for vaccination. Please speak to the receptionist when you arrive.</p> <p>You do not need to arrange this in advance of your visit, we will accommodate you however we can.</p>
<p>Is this vaccination site wheelchair accessible?</p>	<p>Yes.</p>
<p>What toilet facilities are available?</p>	<p>There are no toilets inside the Vaccination Centre. Public toilets can be found on Level 2 along from the Vaccination Centre. Please ask shopping centre staff if you require support with accessing toilets.</p>
<p>Are there hearing loops in use?</p>	<p>There are no hearing loops at this Vaccination Centre.</p>
<p>Are assistance dogs welcome?</p>	<p>Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help.</p>
<p>What are the parking arrangements?</p>	<p>Bike storage racks are located outside the main entrance to the shopping centre.</p> <p>There is ample free parking available in both the red and blue multi-storey car parks at either end of the shopping centre. The red car park is the closest to the Vaccination Centre.</p>

	Reserved spaces for those with disabilities are also available.
Can I attend my appointment at this site with a friend, family member or carer?	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them.</p>
Are there interpretation services?	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
Can I arrange a BSL interpreter for an appointment?	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter. A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
Are the doors automatic?	Yes.
Can I arrange the assistance of a sighted guide?	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>