

Strathbrock Partnership Centre

Vaccination Centre – Access Information

1. Where is this vaccination centre?
2. How do I find this vaccination centre?
3. How can I get to this vaccination centre?
4. Is there a quiet room or private space?
5. Is this vaccination site wheelchair accessible?
6. What toilet facilities are available?
7. Are there hearing loops in use?
8. Are assistance dogs welcome?
9. What are the parking arrangements?
10. Can I attend my appointment at this site with a friend, family member or carer?
11. Are there interpretation services?
12. Can I arrange a BSL interpreter for an appointment?
13. Are the doors automatic?
14. Can I arrange the assistance of a sighted guide?

<p>Where is this vaccination centre?</p>	<p>The Strathbrock Vaccination Centre is located inside Strathbrock Partnership Centre on the ground floor.</p> <p>From the main entrance, the Vaccination Centre is well signposted.</p> <p>The address is:</p> <p>Strathbrock Partnership Centre 189a West Main Street Broxburn West Lothian EH52 5LH</p>
<p>How do I find this vaccination centre?</p>	<p>The Vaccination Centre is located on the ground level in the NHS wing of the building.</p> <p>When you enter from the main entrance (A) turn left into the centre and follow the signs to the reception desk, just down the middle corridor on the right. There is a green line on the floor from the main entrance leading to the reception desk.</p>
<p>How can I get to this vaccination centre?</p>	<p>The clinic can be accessed by walking or wheeling via West Main Street.</p> <p>The closest national cycle route is Route 75.</p>

	<p>The local bus services 7, 16, 2A, 2B, 18, 600, X18, X24 and X25 stop near Strathbrock Partnership Centre.</p> <p>The nearest train station is Uphall. There is a 1.8-mile distance to the Partnership Centre from Uphall Train Station.</p> <p>If driving, follow the signs to Broxburn. Strathbrock Partnership Centre is located on the west side of Broxburn, 189A West Main Street.</p>
<p>Is there a quiet room or private space?</p>	<p>Yes, there is a private space that can be used for vaccination. Please speak to the receptionist when you arrive.</p> <p>You do not need to arrange this in advance of your visit, we will accommodate you however we can.</p>
<p>Is this vaccination site wheelchair accessible?</p>	<p>Yes. The building, including the Vaccination Centre, is wheelchair accessible.</p>
<p>What toilet facilities are available?</p>	<p>There are toilets inside the Partnership Centre. Public toilets can be found at the bottom of the corridor, near to the waiting room area.</p> <p>For access to the accessible toilet, please ask a member of the reception staff.</p>
<p>Are there hearing loops in use?</p>	<p>There are hearing loops at this Vaccination Centre.</p>
<p>Are assistance dogs welcome?</p>	<p>Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help.</p>
<p>What are the parking arrangements?</p>	<p>Bike storage is available at Entrance A.</p> <p>There car parking spaces available for those with disabilities.</p> <p>There is a large free car park at the front of the building.</p>
<p>Can I attend my appointment at this site with a friend, family member or carer?</p>	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them.</p>

<p>Are there interpretation services?</p>	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
<p>Can I arrange a BSL interpreter for an appointment?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter. A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
<p>Are the doors automatic?</p>	<p>The main entrance doors are automatic.</p>
<p>Can I arrange the assistance of a sighted guide?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>