

Waverley Market

Vaccination Centre – Access Information

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<p>Where is this vaccination centre?</p>	<p>Waverley Market Vaccination Centre is located inside the Waverley Mall Shopping Centre.</p> <p>The clinic is on the Upper Level and is close to the Waverley Bridge entrance.</p> <p>The address is:</p> <p>Waverley Market 3/48 Waverley Bridge Edinburgh EH1 1BQ</p>
<p>How do I find this vaccination centre?</p>	<p>The Vaccination Centre is located on the upper level of the shopping centre, between The Refillery and the Post Office.</p> <p>There are several entrances to the Waverley Market Shopping Centre. The closest entrance to the Vaccination Centre is on Waverley Bridge.</p> <p>The entrance is located on the corner of Waverley Bridge and Princes Street. There are steps with handrails and a wheelchair access slope with handrails.</p>

	<p>The Shopping Centre can also be accessed from Princes Street and the Waverley Steps. For elevator access, follow the signs to the Linton & Co. coffee shop. This can be accessed by stairs with handrails or a wheelchair access slope with handrails.</p> <p>Inside the coffee shop, use the lift to travel to the upper level and head towards the Waverley Bridge exit. The Vaccination Centre will be on your right just before you reach the exit.</p>
<p>How can I get to this vaccination centre?</p>	<p>The clinic can be accessed by walking or wheeling via Princes Street or Waverley Bridge.</p> <p>The closest national cycle routes are Route 1 and Route 75.</p> <p>Waverley Market is serviced by numerous bus routes. The closest bus stops are PM, PN, PQ and PP and are located on Princes Street directly outside the shopping centre. Bus routes that stop here include: X6, X26, 44, 45, 26, 16, 25, 22, 1, 34, 113, X27, X7, X28, X18 and X6.</p> <p>Waverley Market is accessible by tram, with the tram route providing easy direct access from as far as Edinburgh City Airport. St Andrew Square is the closest tram stop to Waverley Market.</p> <p>To get here by train, take the train to Waverley Station and follow signs to Princes Street to leave the station. The doors to the lower mall will be reached first. The stairs or elevator provide access to the upper level.</p> <p>There is various taxi drop off-points directly outside of the shopping centre and the nearest taxi rank is situated outside the Balmoral Hotel.</p> <p>If driving, follow the signs to the city centre.</p>
<p>Is there a quiet room or private space?</p>	<p>Yes, there is a private space that can be used for vaccination. Please speak to the receptionist when you arrive.</p> <p>You do not need to arrange this in advance of your visit, we will accommodate you however we can.</p>

<p>Is this vaccination site wheelchair accessible?</p>	<p>Yes, there is both ramp and elevator access to the shopping mall and the Vaccination Centre itself is wheelchair accessible.</p>
<p>What toilet facilities are available?</p>	<p>There are no toilets inside the Vaccination Centre. Public toilets can be found in the food hall on the lower level of the shopping centre. These can be reached by the escalators or the elevator.</p> <p>The shopping centre charges 30p for use of the public toilets which is payable by card using the turnstile contactless machine.</p> <p>For access to the accessible toilet, please ask a member of the shopping centre staff.</p>
<p>Are there hearing loops in use?</p>	<p>There are no hearing loops at this Vaccination Centre.</p>
<p>Are assistance dogs welcome?</p>	<p>Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help.</p>
<p>What are the parking arrangements?</p>	<p>Sheltered bike parking with CCTV coverage is available at Waverley Train Station, which is close by.</p> <p>The nearest car parking facilities are metered parking on Market Street and a car park on New Street. Both parking facilities are less than 10-minutes from Waverley Market.</p>
<p>Can I attend my appointment at this site with a friend, family member or carer?</p>	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them.</p>
<p>Are there interpretation services?</p>	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
<p>Can I arrange a BSL interpreter for an appointment?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to</p>

	request the assistance of a BSL interpreter. A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.
Are the doors automatic?	Yes.
Can I arrange the assistance of a sighted guide?	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>