

West Calder Health Centre

Vaccination Centre – Access Information

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Where is this vaccination centre?	<p>The Vaccination Centre is located within West Calder Health Centre:</p> <p>65 West End West Calder EH55 8EJ</p>
How do I find this vaccination centre?	<p>The Vaccination Centre is located on the ground level of the building.</p> <p>There is signage directing patients to a door on the right-hand side of the building near the main entrance, providing access directly to the vaccination centre.</p> <p>Patients should not enter through the entrance to the GP practice.</p>
How can I get to this vaccination centre?	<p>On foot: enter the health centre through the door on your right before you reach the main entrance.</p> <p>By bike: the nearest bike storage facility can be found at the front of the building.</p> <p>By bus: bus routes 34A and 26 can be used to travel to the health centre, the nearest bus stop is at West Kirk.</p>

	<p>By train: the nearest train station is in West Calder with a 12-minute walk to the health centre, which is mainly flat.</p> <p>By taxi: there is access at the front of the building for drop off.</p> <p>By car: follow the signs to West Calder; the health centre is located at the west end of West Calder. There is a large free carpark at the back the health centre.</p>
Is there a quiet room or private space?	Yes, please speak to a member of staff.
Is this vaccination site wheelchair accessible?	Yes, there is a ramp entry.
What toilet facilities are available?	Toilet facilities, including disabled toilets, are available.
Are there hearing loops in use?	No.
Are assistance dogs welcome?	Assistance dogs are welcome at every vaccination centre. If you need any additional support, please speak to a member of staff who will be happy to help.
What are the parking arrangements?	There are four allocated spaces outside wards 1 and 2.
Can I attend my appointment with a friend/family member or carer?	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them to their appointments.</p>
Are there interpretation services?	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
Can I arrange a BSL interpreter?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter.

	A member of the Translation and Interpretation Team will help to arrange this for you.
Are the doors automatic?	No, there is a buzzer entry system.
Can I arrange the assistance of a sighted guide?	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>