

Whitburn Vaccination Centre

Vaccination Centre – Access Information

1. Where is this vaccination centre?
2. How do I find this vaccination centre?
3. How can I get to this vaccination centre?
4. Is there a quiet room or private space?
5. Is this vaccination site wheelchair accessible?
6. What toilet facilities are available?
7. Are there hearing loops in use?
8. Are assistance dogs welcome?
9. What are the parking arrangements?
10. Can I attend my appointment at this site with a friend, family member or carer?
11. Are there interpretation services?
12. Can I arrange a BSL interpreter for an appointment?
13. Are the doors automatic?
14. Can I arrange the assistance of a sighted guide?

Where is this vaccination centre?	The vaccination centre is located within Whitburn Health Centre on the ground floor. The address is: 1 Weavers Lane Whitburn EH47 0SD
How do I find this vaccination centre?	The vaccination centre is on the ground floor. As you enter the building turn to your left, pass the pharmacy and at the end of the corridor turn right. The vaccination clinic room is well signposted.
How can I get to this vaccination centre?	Whitburn Health Centre is located on a side street from Whitburn Main Street, beside the police station. The local bus services, number 6 & X18 stop on Whitburn Main Street.
Is there a quiet room or private space?	Yes, there is a private space that can be used for vaccination. Please speak to the receptionist when you arrive. You do not need to arrange this in advance of your visit, we will accommodate you however we can.
Is this vaccination site wheelchair accessible?	Yes. The building, including the Vaccination Centre, is wheelchair accessible.
What toilet facilities are available?	There are toilets inside the Partnership Centre. Public toilets can be found at the main foyer of the building. For access to the accessible toilet, please ask a member of the reception staff.
Are there hearing loops in use?	Yes. There are hearing loops at this Vaccination Centre.

Are assistance dogs welcome?	Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help.
What are the parking arrangements?	There is free parking on site.
Can I attend my appointment at this site with a friend, family member or carer?	Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible. Parents and carers are welcome to bring children along with them.
Are there interpretation services?	Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require. For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter. You do not need to arrange this in advance of your visit.
Can I arrange a BSL interpreter for an appointment?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter. A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.
Are the doors automatic?	The main entrance doors are automatic.
Can I arrange the assistance of a sighted guide?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide. A member of the Translation and Interpretation Team will help to arrange this for you.