

# Conan Doyle Medical Centre

## Vaccination Centre – Access Information

1. Where is this vaccination centre?
2. How do I find this vaccination centre?
3. How can I get to this vaccination centre?
4. Is there a quiet room or private space?
5. Is this vaccination site wheelchair accessible?
6. What toilet facilities are available?
7. Are there hearing loops in use?
8. Are assistance dogs welcome?
9. What are the parking arrangements?
10. Can I attend my appointment at this site with a friend, family member or carer?
11. Are there interpretation services?
12. Can I arrange a BSL interpreter for an appointment?
13. Are the doors automatic?
14. Can I arrange the assistance of a sighted guide?

Where is this vaccination centre?	4 Nether Liberton Lane, Edinburgh, EH16 5TY
How do I find this vaccination centre?	Enter at main reception.
How can I get to this vaccination centre?	<ul style="list-style-type: none"> <li>• Walking and wheeling</li> <li>• Cycling (bike rack at front of premises)</li> <li>• Public transport (buses 31, 38, 3, 47, 100, 37, 43, 900, 909, x56, x59, x60, x61)</li> <li>• Driving</li> </ul>
Is there a quiet room or private space?	Yes
Is this vaccination site wheelchair accessible?	Yes
What toilet facilities are available?	Yes
Are there hearing loops in use?	No
Are assistance dogs welcome?	Assistance dogs are welcome at every vaccination centre. If you need any additional support, please speak to a member of staff who will be happy to help.
What are the parking arrangements?	Parking is available within the nearby Cameron Toll shopping centre car park for a limited time.
Can I attend my appointment with a friend/family member or carer?	Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.

	<p>Parents and carers are welcome to bring children along with them to their appointments.</p>
<p>Are there interpretation services?</p>	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
<p>Can I arrange a BSL interpreter?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email <a href="mailto:loth.vaccenquiries@nhslothian.scot.nhs.uk">loth.vaccenquiries@nhslothian.scot.nhs.uk</a> to request the assistance of a BSL interpreter.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
<p>Are the doors automatic?</p>	<p>Yes</p>
<p>Can I arrange the assistance of a sighted guide?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email <a href="mailto:loth.vaccenquiries@nhslothian.scot.nhs.uk">loth.vaccenquiries@nhslothian.scot.nhs.uk</a> to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>