

Pennywell All Care Centre

Vaccination Centre – Access Information

- 1. Where is this vaccination centre?
- 2. How do I find this vaccination centre?
- 3. How can I get to this vaccination centre?
- 4. Is there a quiet room or private space?
- 5. Is this vaccination site wheelchair accessible?
- 6. What toilet facilities are available?
- 7. Are there hearing loops in use?
- 8. Are assistance dogs welcome?
- 9. What are the parking arrangements?
- 10. Can I attend my appointment at this site with a friend, family member or carer?
- 11. Are there interpretation services?
- 12. Can I arrange a BSL interpreter for an appointment?
- 13. Are the doors automatic?
- 14. Can I arrange the assistance of a sighted guide?

Where is this vaccination centre?	1D Pennywell Gardens, Edinburgh, EH4 4UA
How do I find this vaccination centre?	Enter at main reception
How can I get to this vaccination centre?	 Walking and wheeling Cycling (bike rack at front of premises) Public transport (buses 21, 200, 37, 27, 43) Driving
Is there a quiet room or private space?	This can be arranged, please speak to a member of staff.
Is this vaccination site wheelchair accessible?	Yes
What toilet facilities are available?	Yes
Are there hearing loops in use?	No
Are assistance dogs welcome?	Assistance dogs are welcome at every vaccination centre. If you need any additional support, please speak to a member of staff who will be happy to help.
What are the parking arrangements?	There is limited space in the car park, and limited on-street parking in the area.
Can I attend my appointment with a friend/family member or carer?	Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.



	Parents and carers are welcome to bring children
	along with them to their appointments.
Are there interpretation services?	Yes, all clinics can provide telephone interpretation
	services. Please let the vaccinator or a member of
	the team know which language you require.
	For verbal interpretation, a call will be made to The
	Big Word service where you and your vaccinator
	will be connected to an interpreter.
	You do not need to arrange this in advance of your
	visit.
Can I arrange a BSL interpreter?	Yes, please call the Vaccination Enquiries Helpline
	before your visit on 0300 790 6296 or
	email loth.vaccenquiries@nhslothian.scot.nhs.uk to
	request the assistance of a BSL interpreter.
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	A member of the Translation and Interpretation
	Team will help to arrange this for you. This needs
	to be pre-arranged before your appointment.
Are the doors automatic?	Yes
Can I arrange the assistance of a	Yes, please call the Vaccination Enquiries Helpline
sighted guide?	before your visit on 0300 790 6296 or email
	loth.vaccenquiries@nhslothian.scot.nhs.uk to
	request the assistance of a sighted guide.
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