

Newbattle Vaccination Centre

Vaccination Centre – Access Information

- 1. Where is this vaccination centre?
- 2. How do I find this vaccination centre?
- 3. How can I get to this vaccination centre?
- 4. Is there a quiet room or private space?
- 5. Is this vaccination site wheelchair accessible?
- 6. What toilet facilities are available?
- 7. Are there hearing loops in use?
- 8. Are assistance dogs welcome?
- 9. What are the parking arrangements?
- 10. Can I attend my appointment at this site with a friend, family member or carer?
- 11. Are there interpretation services?
- 12. Can I arrange a BSL interpreter for an appointment?
- 13. Are the doors automatic?
- 14. Can I arrange the assistance of a sighted guide?

Where is this vaccination centre?	Newbattle Medical Clinic
	Blackcot
	Mayfield
	Midlothian
	EH224AA
How do I find this vaccination	Main entrance is well signposted from road,
centre?	reception to the left of entrance with separate
	waiting areas for GP and nurse appointments.
How can I get to this vaccination	Follow signs for Newbattle Medical Group. Located
centre?	at the bottom of Mayfield, next to Industrial Estate.
Is there a quiet room or private	Yes, a private treatment room is utilised for
space?	vaccinations.
Space:	



Is this vaccination site wheelchair	Yes – lift to first floor is slightly narrow so may be an
accessible?	issue for bariatric patients.
What toilet facilities are available?	Public toilets immediately at entrance, with fully accessible toilet next to lift.
Are there hearing loops in use?	Yes
Are assistance dogs welcome?	Yes, assistance dogs are welcome in every vaccination centre
What are the parking arrangements?	Adequate parking facilities (including disabled) and on-street parking available.
	Bike racks available next to attached pharmacy on site.
Can I attend my appointment at this site with a friend, family member or carer?	Yes, but we ask if this can be limited to one person where possible. Parents and carers are welcome to bring children along with them.
Are there interpretation services?	Yes. All clinics can provide telephone interpretation services via The Big Word. This does not require advance arrangements.
Can I arrange a BSL interpreter for an appointment?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhs.scot to pre-arrange the services of a BSL interpreter. A member of the Translation and Interpretation Team will help arrange this.
Are the doors automatic?	Yes
Can I arrange the assistance of a	Yes, please call the Vaccination Enquiries Helpline
sighted guide?	before your visit on 0300 790 6296 or email
	loth.vaccenquiries@nhs.scot to pre-arrange
	assistance from a sighted guide.