

Livingston Designer Outlet

Vaccination Centre – Access Information

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<p>Where is this vaccination centre?</p>	<p>Livingston Vaccination Centre is located inside Livingston Designer Outlet.</p> <p>The clinic is on the ground floor and near the entrance to the multi-storey car park.</p> <p>The address is:</p> <p>Unit 112 Livingston Designer Outlet Almondvale View Livingston EH54 6XA</p>
<p>How do I find this vaccination centre?</p>	<p>The Vaccination Centre is located on the ground floor of the shopping centre, near the Cadbury shop.</p> <p>There are several entrances to Livingston Designer Outlet. The closest entrance to the Vaccination Centre is via the multi-storey carpark. Otherwise, the main entrance can be used.</p>
<p>How can I get to this vaccination centre?</p>	<p>This centre is accessible by cycling.</p> <p>Numerous buses go to Livingston Designer Outlet: X51, 34A, 7, 9A, 9B, 9C, 40, X40, 231, 236, 258, 262, 16,31, 21, 26, 600, H28, N28, X22, X24, X25, X27</p>

	<p>and X28. The closest bus stops are outside the main entrance.</p> <p>If traveling by car exit the M8 motorway at Junction 3 and follow the signs to Livingston Town Centre, or exit the A71 at Lizzie Brice roundabout and follow signs for Livingston Town Centre.</p> <p>Follow directions for Designer Outlet Centre or Designer Outlet 2.</p>
Is there a quiet room or private space?	There is no private/quiet space that can be used for vaccination.
Is this vaccination site wheelchair accessible?	Yes, the Vaccination Centre itself is wheelchair accessible.
What toilet facilities are available?	<p>There are no toilets inside the Vaccination Centre.</p> <p>Public toilets can be found on the ground floor of the shopping centre.</p> <p>For access to the accessible toilet, please ask a member of shopping centre staff.</p>
Are there hearing loops in use?	There is a hearing loop at this Vaccination Centre.
Are assistance dogs welcome?	Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help.
What are the parking arrangements?	<p>The nearest bike storage facility can be found at each entrance to The Centre, Livingston.</p> <p>There are no bike storage areas at the entrances to Livingston Designer Outlet.</p> <p>There are car parking facilities in the multi-storey carpark (accessed from Almondvale Boulevard) and external parking facilities near to the main entrance (accessed by Almondvale Road) which include disabled parking, parent and child and electric car charging points.</p>
Can I attend my appointment at this site with a friend, family member or carer?	Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.

	<p>Parents and carers are welcome to bring children along with them.</p>
<p>Are there interpretation services?</p>	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
<p>Can I arrange a BSL interpreter for an appointment?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter. A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
<p>Are the doors automatic?</p>	<p>Yes.</p>
<p>Can I arrange the assistance of a sighted guide?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>