

UPDATE FOR SERVICE USERS



The East Region Recruitment Service

OVERVIEW

A new shared regional service is launching on 25th July and will enable effective sharing of expertise, knowledge, skills and experience, to develop into a robust, efficient, quality driven and customer-centred recruitment service.

The East Region Service consortium is made up of 5 Boards: NHS Lothian; Scottish Ambulance Service; NHS Borders; NHS Fife; and NHS Education for Scotland.

Leading by example and building on the work that has already taken place through a ‘Once for Scotland’ approach, the Service will aim to provide efficient and consistent delivery of recruitment functions.

WHAT IS CHANGING?



From 25th July, your local transactional recruitment activity will soon transition into the East Region Recruitment Service. NHS Lothian is the single employer of the East Region Recruitment Service staff and host Board for delivery of the shared regional service.

Local Board recruitment staff have transferred into NHS Lothian employment in preparation for this change. Existing teams will continue to process your local Board recruitment activity for some time, minimising any disruption to current services, whilst the service becomes established.

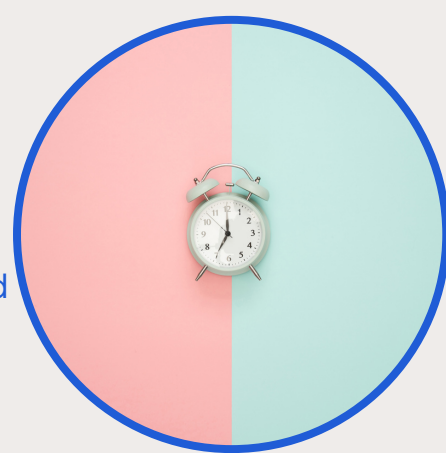
WHEN IS THIS HAPPENING?

The launch will take place over 2 phases:

NHS Lothian and Scottish Ambulance Service transitioned in to the new service on **13th June 2022**.

NHS Borders, NHS Fife and NHS Education for Scotland will transition w/c **25th July 2022**.

Full Transition will be completed by early September 2022.



WHAT WILL BE DIFFERENT FOR SERVICE USERS?

To begin with, during early transition, there will be very little change in how vacancies and candidates are processed in order to maintain normal service delivery and ensure minimum disruption.

There will be a new online enquiry system which will serve as the main route to contact the team and a new streamlined telephone system. There will also be a new email box for new vacancies to be sent to and processed. A further communication on changes to existing contact methods will follow shortly before launch. We have set up an internet page providing background information and support for Service Users; the link is displayed below. The recruitment team will help to support and guide you through transition.